

United States Postal Service®

INDUSTRYALERT

March 31, 2026

USPS Package Tracking Access Control Implementation (Effective Date: Wednesday, April 1, 2026)

USPS is moving forward with its planned implementation of enhanced Package Tracking Access Controls. These updates are part of a larger modernization effort to improve data security, protect mailer information, and ensure that only authorized and properly registered users can access tracking data.

Starting Wednesday, April 1, 2026, USPS will introduce new access control requirements for Tracking APIs, Webhook Subscriptions, and Scan Event Extracts. If you do not complete the required steps below, you will not be able to access tracking data. This may result in failed API calls, missing scan events, and rejected webhook notifications.

User Type	Action Needed
Label Provider & Consolidator	1. Acknowledge the updated general terms and conditions in the Business Portal 2. Complete authorization steps to access others' package tracking data in the Business Portal.
Service Provider	1. Acknowledge the updated general terms and conditions in the Business Portal. 2. Contact USPS via "Email Us" (https://emailus.usps.com/s/usps-APIs) to initiate the order form and IP agreement process. 3. Establish your EPA to enable payment processing. 4. Review and sign an order form and IP agreement. 5. After signature, USPS configures your account on the Business Portal so that your shippers can select you as their service provider with access to their scan data. 6. Get authorized to access others' package tracking data in the Business Portal.
Other	1. Acknowledge the updated general terms and conditions in the Business Portal. 2. Contact USPS via "Email Us" (https://emailus.usps.com/s/usps-APIs) to initiate the order form and IP agreement process.

	3. Establish your EPA to enable payment processing. 4. Review and sign an order form and IP agreement. 5. After signature, USPS configures your account on the Business Portal so that your shippers can select you as their service provider with access to their scan data. 6. Get authorized to access others' package tracking data in the Business Portal.
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To assist industry partners with the transition, USPS will host a Webinar Series on Package Tracking Access Control starting April 1, through May 6, 2026.

- Schedule: (Daily) Monday thru Friday
- Time: 2 PM EDT
- Access Link:
<https://usps.zoomgov.com/j/1603291128?pwd=QFrUNVdUVCpo6n3kIkla0GKNtMBa12.1>

Reference Materials

- [Package Tracking API Access Control Industry Alert](#)
- [Webtools Migration Dates | PostalPro](#)
- [Tracking API Access Control Changes Release Overview](#)
- [USPS Business Portal](#)
- [Enterprise Payment System \(EPS\) User Guide](#)
- [Enterprise Payment System \(EPS\) Account Creation Fact Sheet - August](#)
- [PTR2 Release Notes | PostalPro](#)
- [PTR2 FAQs | PostalPro](#)
- [PTR Modernization | PostalPro](#)
- [USPS APIs Tracking 3.2](#)
- [Webhook Subscriptions - Tracking 3.2](#)
- [Tracking Access Control Tech Sheet | PostalPro](#)

Support

For assistance, onboarding help, or webinar recordings

USPS API team:

<https://emailus.usps.com/s/usps-APIs>

- Contact API Access Control Helpdesk 1-(877)-672-0007 dial option #6 then option #2

For full details, read the [Tracking API Access Control Changes Release Overview](#).

Thank you for your continued support.

NOTE: Delivery of packages IS NOT impacted during scheduled system events.

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