

United States Postal Service®

INDUSTRYALERT

November 30, 2023

USPS® Smart Locker Available through Click-N-Ship

EFFECTIVE IMMEDIATELY

The Postal Service is making it even easier for package shippers and recipients to experience the benefits of USPS Smart Lockers. Customers now have the ability to ship packages directly to a Smart Locker using Click-N-Ship. This software update gives customers a new method for shipping packages directly to a Smart Locker location and, in turn, allows recipients to retrieve packages with more safety, security, and convenience than ever.

This expanded shipping capability is coming at just the right time. With the holiday season approaching, direct-to-locker shipments via Click-N-Ship will give Post Office customers, including businesses, increased package shipping options in many areas. Their package recipients will be able to skip the retail line and retrieve their packages directly from an available Smart Locker—many of which can be accessed during extended Post Office hours. Direct-to-locker shipments also give customers extra security and peace of mind when shipping high-value items, added protection for packages that may be damaged by winter weather, and a way to keep gifts for household members a surprise until just the right moment.

We are excited about the continued ways in which the USPS Smart Locker offering is elevating customer experiences by providing a free, out-of-home delivery alternative and increased shipping choice.

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