



June 13, 2022

OFFICERS

SUBJECT: Organizational Changes

In the fall of 2020, as a first step to improving an underperforming air and transportation network, we created a separate logistics organization responsible for fully optimizing the surface and air transportation network which currently reports to the Chief Logistics and Processing Officer. To align our leadership to best execute on the Delivering for America plan, I am making a few key changes to support our organizational priorities.

First, effective immediately, Isaac Cronkhite will serve as the Chief Processing and Distribution Officer as we transform our plant infrastructure and standardize our processes. He will have responsibility for setting the strategy and operating plans for all processing and distribution operations, processing facilities, and the distribution network we have across the country. He and his leadership team will manage operations within the four walls of our processing facilities.

The following roles will continue to report to the Chief Processing and Distribution Officer:

- Vice President, Processing & Maintenance Operations, Mike Barber.
- Acting Vice President, Regional Processing, (Western Region) Todd Hawkins.
- Vice President, Regional Processing, (Eastern Region) Dane Coleman.
- Executive Director, Performance/Field Operations Support, Don Flak.
- Director, Network Transformation, Jim Herrmann.

Second, I am creating a new position on the Executive Leadership team, led by Kelly Abney who will serve as the Chief Logistics Officer. He will have the responsibility for leading the strategic design of a world-class transportation network and developing cost-and service-enhancing processes to enable optimization and execution through our plants and delivery operations. This new organization will lead the redesign of the surface transportation network, reduce air transport, improve carrier management, and deploy a state-of-the-art logistics platform.

Reporting into the new Chief Logistics Officer organization will be Pete Routsolias, Vice President of Transportation Strategy and Robert Cintron, Vice President of Logistics.

Thank you in advance for your support as we continue with our transformation of the Postal Service.

A large, stylized handwritten signature in black ink, appearing to read "Louis DeJoy".

Louis DeJoy